

# Community and Corporate Organisation Policy and Scrutiny Panel

## Work Plan – November 2017

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The panel will consider issues of significant public concern, areas of poor performance, and areas where members think the council could provide better value for money.

### 1. CURRENT WORK

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Waste Scrutiny Steering Group</b>	Refreshed ToR to reflect cross-remit working with SPED, to include: New Waste Contract (see section 3.6 of the report to Council 19 July 2016) Waste Strategy review 2017	Included within MTFP consideration  Improved recycling Waste minimisation  Efficiencies in service provision	Steering Group: David Oyns (Chairman), Peter Burden, Mark Canniford, James Clayton, Bob Garner, John Ley-Morgan, Terry Porter  Additional Members: Charles Cave, Donald Davies, Deborah Yamanaka	Last reported to Panel: July 2017  Working Group meetings: 3-4 times per year  Site Visits: July onwards  Visits with crews: September onwards

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Community Safety Steering Group (including Community Response)</b>	<p>Development of a programme of partnership working between North Somerset Council and Avon and Somerset Police</p> <p>Ensuring an efficient and cohesive partnership response</p> <p>Public Space Protection Orders – consultation with all councillors</p>	<p>To inform the development of a programme to improve our community response and make the best use of limited resources across both organisations.</p> <p>To consider matters of community safety across North Somerset</p>	<p>Steering Group: Sarah Codling, James Clayton, Peter Crew (Chairman), Terry Porter Mark Canniford Richard Nightingale</p>	<p>CR and PSPO Workshops: 03/05/17</p> <p>WG Meetings: 18/04/17 19/07/17 27/09/17 15/11/17 Appreciative Inquiry</p>
<b>ICT Steering Group</b>	<p>To review existing digital inclusion measures, encourage digital inclusion, and ensure adequate facilities are in place to support those who cannot use/access digital</p> <p>To be engaged in user testing</p> <p>To inform the Members' ICT Steering Group (chaired by the Executive Member)</p>	<p>To achieve efficiencies and improve access for the public to council services</p> <p>To achieve financial savings contribution towards closing the budgetary gap contained within the Medium Term Financial Plan</p>	<p>Working Group: Mark Canniford, Sarah Codling, Peter Crew, Bob Garner, John Ley-Morgan, Richard Nightingale, Terry Porter</p> <p>Added Members: David Jolley, Marcia Pepperall</p>	<p>WG Meetings: 19/01/16 18/04/16</p> <p>Ongoing review and user testing</p>

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
<b>Community Access Review Steering Group</b>	Reviewing front facing community based services in view of financial reductions, changes in user demand and changes in technology	Consultation and engagement throughout the development of the review.	Steering Group: Terry Porter, Peter Crew, John Ley-Morgan, Bob Garner, Sarah Codling	Agreed approach by the Executive in December 2015  WG meeting 07/07/16  Workshop for all Councillors July 2016  Regular review to Panel – next, November 2017

## 2. Issues Awaiting Response from Executive

<b>Area for investigation/ recommendations</b>	<b>Expect answer by</b> (first panel meeting 2 months after recommendations were agreed)

## 3. Progress on Implementing Panel Recommendations

<b>Panel Recommendation</b>	<b>Executive actions – implementation progress</b>

#### 4. Performance Monitoring and Ongoing Matters

Issue	Format and Timing
<b>Community Safety Local Priorities</b>	There is a clear mandate for local council challenge to CDRP partners and to hold them to account through the Scrutiny process. This panel is the designated Crime and Disorder Committee.
<b>ICT Transformation Programme</b>	Complete – to also monitor development of the planning portal
<b>Mobile Technology for Members</b>	Steering group to control the development of the technology going forwards, chaired by the Executive Member
<b>Support Services Contract</b>	Briefing paper on implementation progress to an informal meeting of panel members in November 2015. Ongoing monitoring.
<b>Winter Gardens – community use</b>	Ongoing reassurance of continued provision of community use following transfer of the Winter Gardens to Weston College
<b>Performance Monitoring Report</b>	To be reviewed in line with the refreshed Corporate Plan and KPIs 2016 Quarterly – to be reported to panel by exception
<b>Contact Centre / Gateway</b>	To monitor the progress against any issues raised
<b>Field Officer – service provision</b>	Engagement in future review of field activity service provision

## 5. Issues to be considered in future

Area for investigation	What does the topic include?	Why should panel consider?	How should panel proceed?	Timescale
North Somerset's Registration Service	Review of the impact of North Somerset's Registration Service becoming a shared service with Somerset County Council	Review approximately 12 months following transfer (April 2016)		November 2017

### Lead Members:

Cllr Peter Crew – Community Safety, Community Response (and related issues)  
 Cllr Terry Porter – Community Access Review, Customer Engagement, Communication  
 Cllr David Oyns - Waste